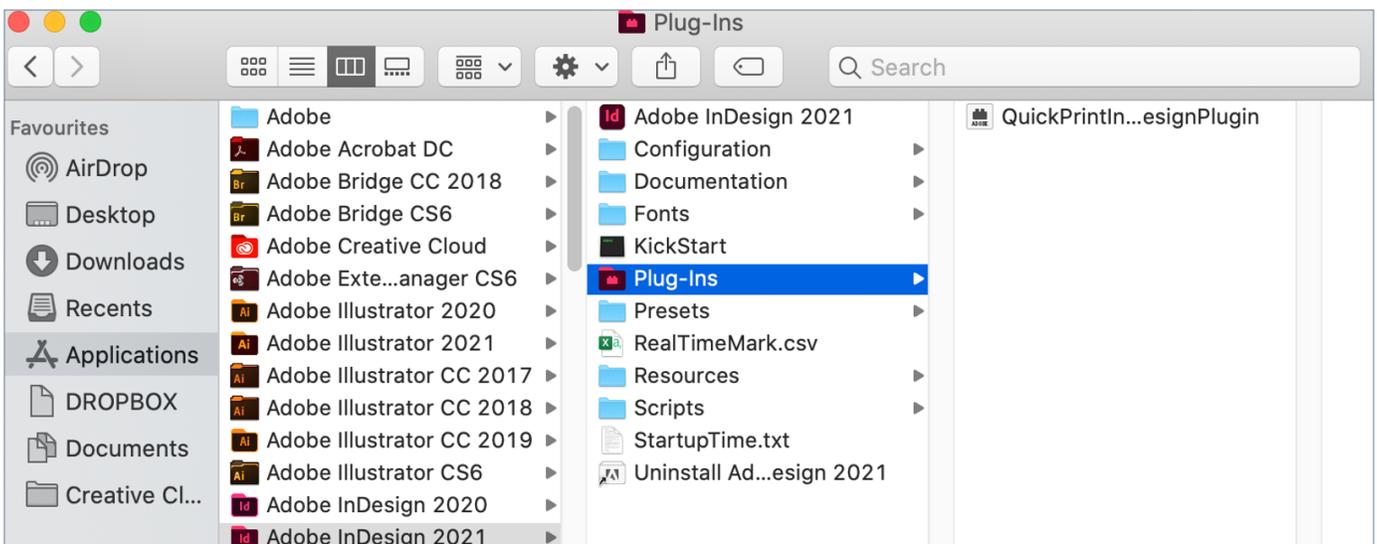


Disable Gatekeeper in Catalina and Mac OS above

Quick Guide

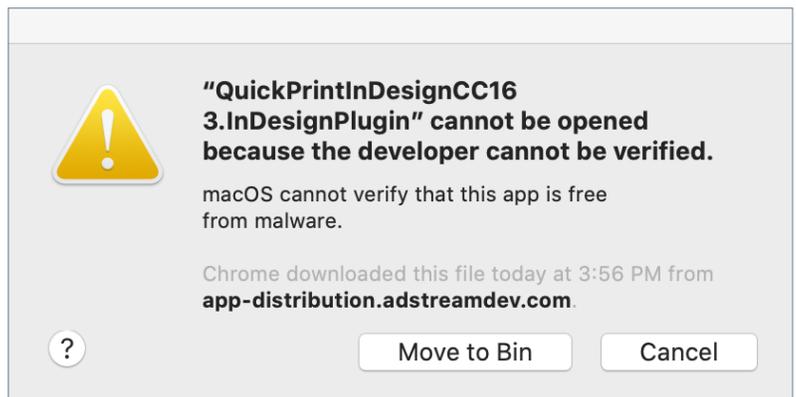
You can download the latest QP plugin ID/AI 2021 using link: <https://www.adstream.com/quickprint-upgrade/>

After download the QP Plugin 2021 ID/AI, add the QP plugin ID/AI 2021 at plugin folder.



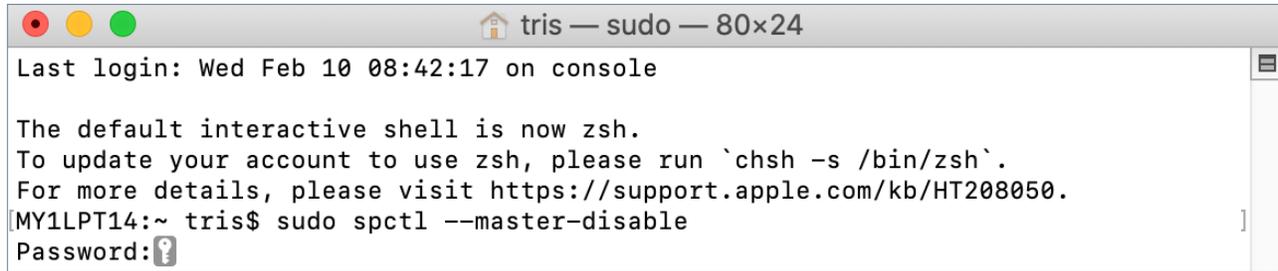
Mac OS Catalina and above issue:

If you got this error when you run your ID/AI 2021 after add the QP plugin ID/AI 2021 at plugin folder.

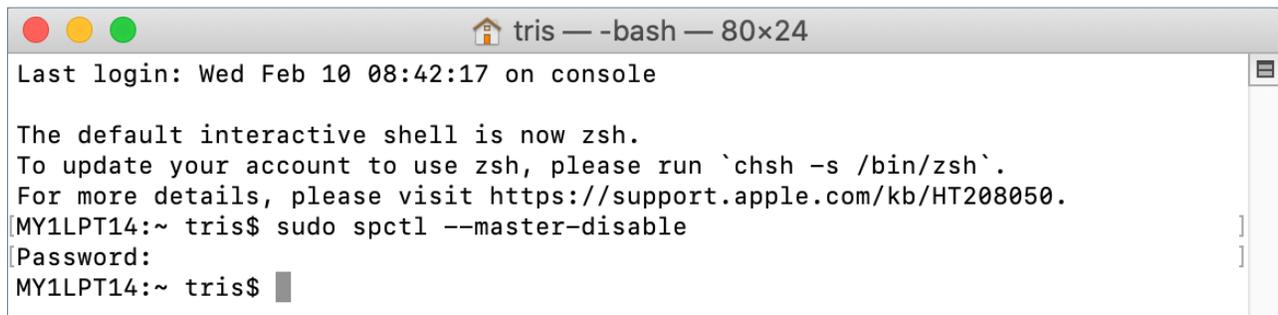


Follow the steps below to disable Gatekeeper in Catalina machine:

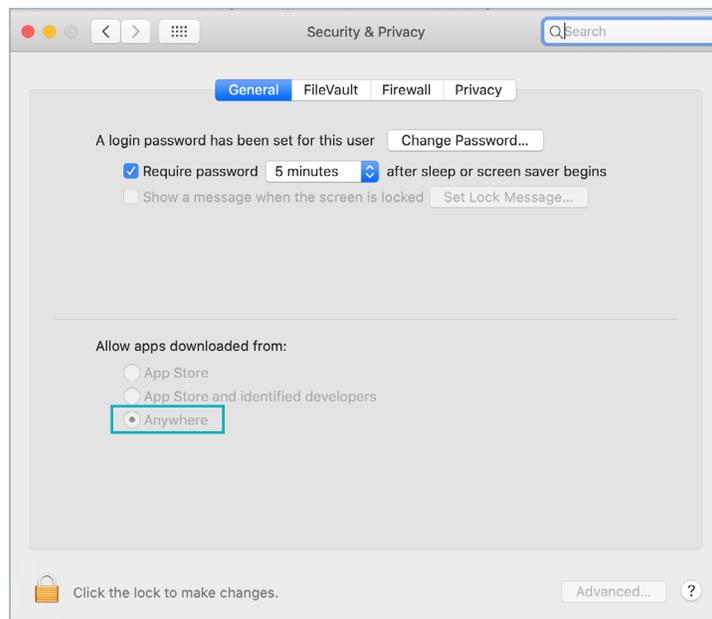
1. Go to Utilities > Terminal
2. Run this command below and Enter. (Use copy and paste the command at Terminal if you have a problem to type in at Terminal): `sudo spctl --master-disable`



3. Then you need to key in your mac login password and Enter.

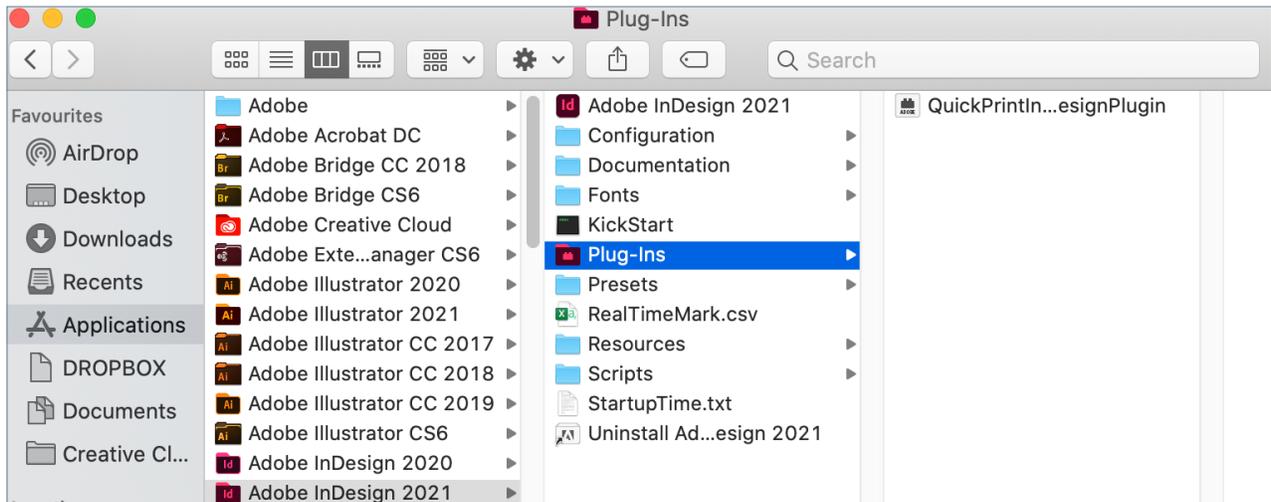


4. Go to Apple icon > Preferences > Security & Privacy, you will see Allow apps downloaded from: option **Anywhere** is enable now as below.



5. Then, try to replace the QP plugin ID/AI 2021 at Plugin folder as below.

You can download using link: <https://www.quickprint-upgrade.com/2021-plugins>



6. Relaunch the ID 2021 and the QP plugin should be working now.

Remark - If the Quick Print plugin ID/AI 2021 still not detected in your ID/AI 2021, you can try following:

- Try to delete the current QP plugin ID/AI 2021 at Plugin folder and replace new one.
- Upgrade your ID to version 16.1 or AI to version 25.01 as 25.1 got bug.
- Uninstall and reinstall your ID/AI 2021.