

Disable Gatekeeper in Catalina and Mac OS above

Quick Guide

You can download the latest QP plugin ID/AI 2021 using link: <u>https://www.adstream.com/</u> <u>quickprint-upgrade/</u>

After download the QP Plugin 2021 ID/AI, add the QP plugin ID/AI 2021 at plugin folder.



Mac OS Catalina and above issue:

If you got this error when you run your ID/AI 2021 after add the QP plugin ID/AI 2021 at plugin folder.



Follow the steps below to disables Gatekeeper in Catalina machine:

- 1. Go> Utilities> Terminal
- 2. Run this command below and Enter. (Use copy and paste the command at Terminal if you have problem to type in at Terminal): sudo spctl --master-disable

 \blacksquare

```
tris — sudo — 80×24
Last login: Wed Feb 10 08:42:17 on console
The default interactive shell is now zsh.
To update your account to use zsh, please run `chsh -s /bin/zsh`.
For more details, please visit https://support.apple.com/kb/HT208050.
MY1LPT14:~ tris$ sudo spctl --master-disable
Password: ?
```

3. Then you need to key in your mac login password and Enter.



4. Go to Apple icon> Preferences> Security & Privacy, you will see Allow apps downloaded from: option **Anywhere** is enable now as below.

C > IIII Security & Privacy	earch
General FileVault Firewall Privacy A login password has been set for this user Change Password Image: Change Password Password for this user Change Password	
Allow apps downloaded from: App Store App Store and identified developers Anywhere	
Click the lock to make changes.	Advanced ?

Then, try to replace the QP plugin ID/AI 2021 at Plugin folder as below.
You can download using link: <u>https://www.quickprint-upgrade.com/2021-plugins</u>



6. Relaunch the ID 2021 and the QP plugin should be working now.

Remark - If the Quick Print plugin ID/AI 2021 still not detected in your ID/AI 2021, you can try following:

- Try to delete the current QP plugin ID/AI 2021 at Plugin folder and replace new one.
- Upgrade your ID to version 16.1 or AI to version 25.01 as 25.1 got bug.
- Uninstall and reinstall your ID/AI 2021.

